

Accessing VDI Remotely

These instructions will walk you through the process of downloading and installing the VMware client and how to use it.

Registering with Duo

Before you may access VDI remotely, you'll need to register with Duo. It is easiest to register via the Citrix portal. Follow the instructions found at the helpdesk link here: <https://je.zendesk.com/hc/en-us/sections/360008219931-DUO>

Downloading VMware's View Client

The View client allows you access to your VDI.

Navigate to the download site here:

https://my.vmware.com/en/web/vmware/info/slug/desktop_end_user_computing/vmware_horizon_clients/5_0

Click the "Go to Downloads" link, "VMware Horizon Client for Windows."

Note: If you're using a Mac or Linux operating system, you'll need to download the application appropriate for that operating system and follow standard installation procedure.

VMware Horizon Client for Windows

VMware Horizon Client for Windows	2019-12-12	Go to Downloads
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Click the "Download" button on the next page.

VMware Horizon Client for Windows

File size: 218.61 MB

File type: exe file

[Read More](#)

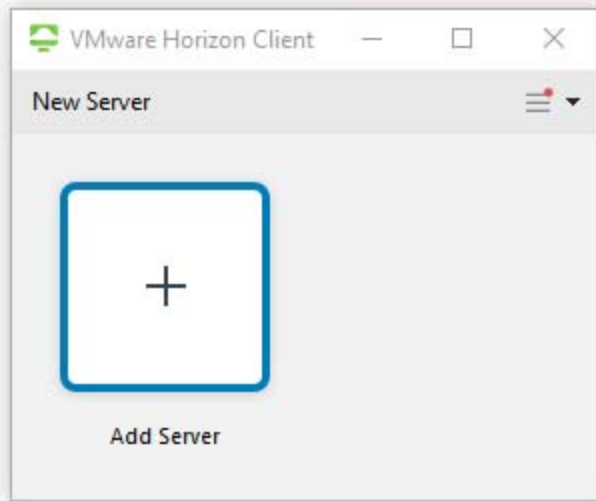
[Download](#)

When the download completes, launch the installer (double-click the file).

Follow the on-screen instructions to install the application.

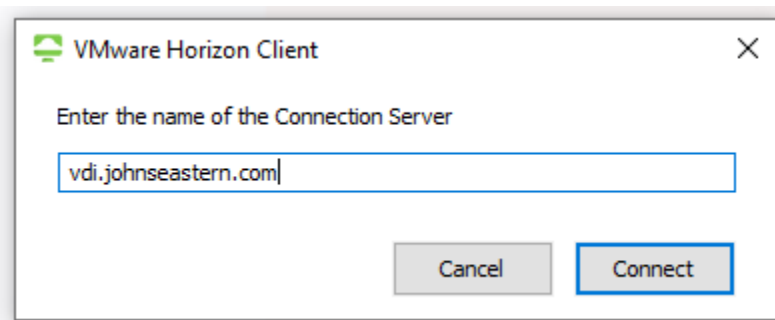
Using VMware's View Client

Launch the newly installed View client. A desktop shortcut should have been created, but if not you can search "VMware" in the Windows taskbar search to locate it.



When the window appears, click the “Add Server” button.

Enter “vdi.johnseastern.com” in the pop-up that appears and click the “Connect” button.



Your environment should now be configured to let you login similar to your in-office workstation. You will encounter an additional prompt to authenticate with Duo, which is covered in the Duo helpdesk documentation here: <https://je.zendesk.com/hc/en-us/sections/360008219931-DUO>