AIM 3.0 – Allowing Pop-ups Guide

Davies offers online access through the AIM 3.0 website.

Please Note: Pop-ups **must** be allowed for the Aim 3.0 website to function properly.

Chrome is the preferred web browser to use while using AIM 3.0.
Firefox or Microsoft Edge are also acceptable web browsers.
AIM 3.0 will not function properly in Internet Explorer.

Any AIM 3.0 pop-up issues can be submitted to the Davies Helpdesk by emailing
support@je.zendesk.com

Pop-ups Overview:

Several functions in AIM 3.0 rely upon pop-up windows to prompt users for input which directs the site to know what action should be taken in given situations. For example a pop-up will appear after submitting a new Workers Compensation claim prompting the user to printing the injury report. By default, this pop-up is blocked and will cause AIM 3.0 to be unable to generate the necessary report.

Logging In to AIM 3.0:

1) Access AIM 3.0 through one of the following:
    - www.jeaim.com
    - www.johnseasternenterprise.jw-filehandler.com

2) Login with your AIM username and password.
    - You will be required to change any temporary passwords upon logging in.
    - You can use the Forgot Password button to unlock your AIM account by sending a temporary password to the email account associated with your AIM account.

AIM 3.0

Version 2.0.01.01 Build 4.0

Please log in to continue
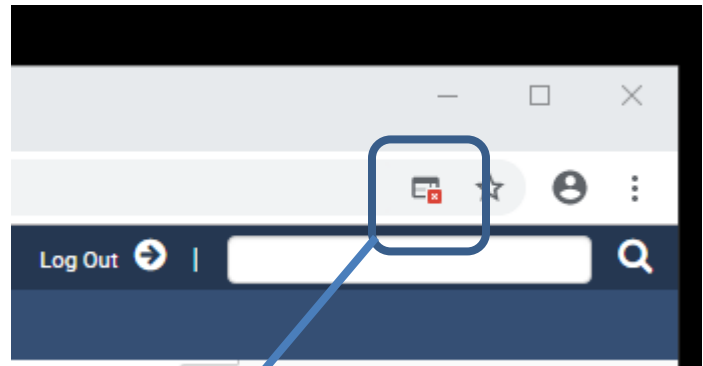
User ID

Password

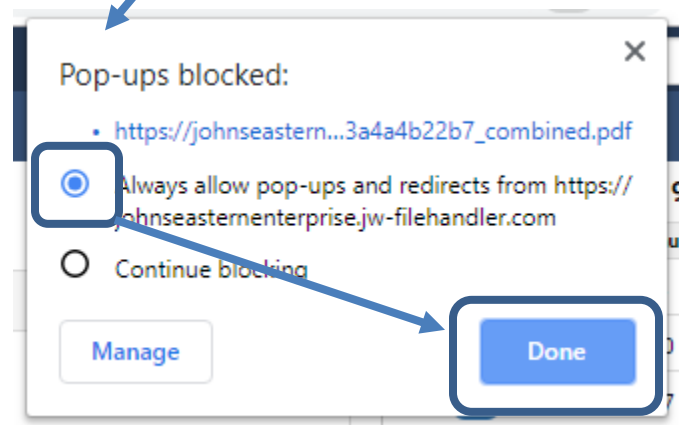☑ Remove other sessions for this user ID.

Log In

Forgot Password?

Allowing Pop-ups in Google Chrome:

- Allow Pop-ups - Method 1:

  i. In the upper right corner of Chrome if you see this small button icon with a red box and white x, then a pop-up has been blocked. If this box does not appear or you do not see it, try Method 2 below.
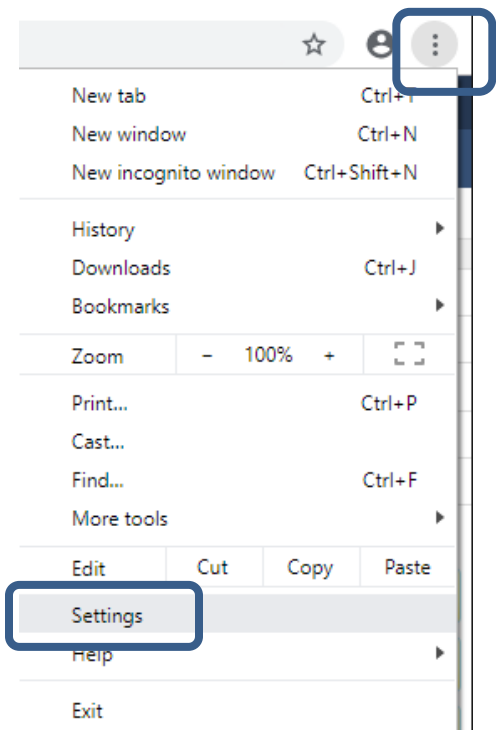
  ii. Clicking the button above will bring up the Chrome 'Pop-ups blocked' window. To allow AIM 3.0 pop-ups, select the 'Allows allow pop-ups and redirects' option and click 'Done'
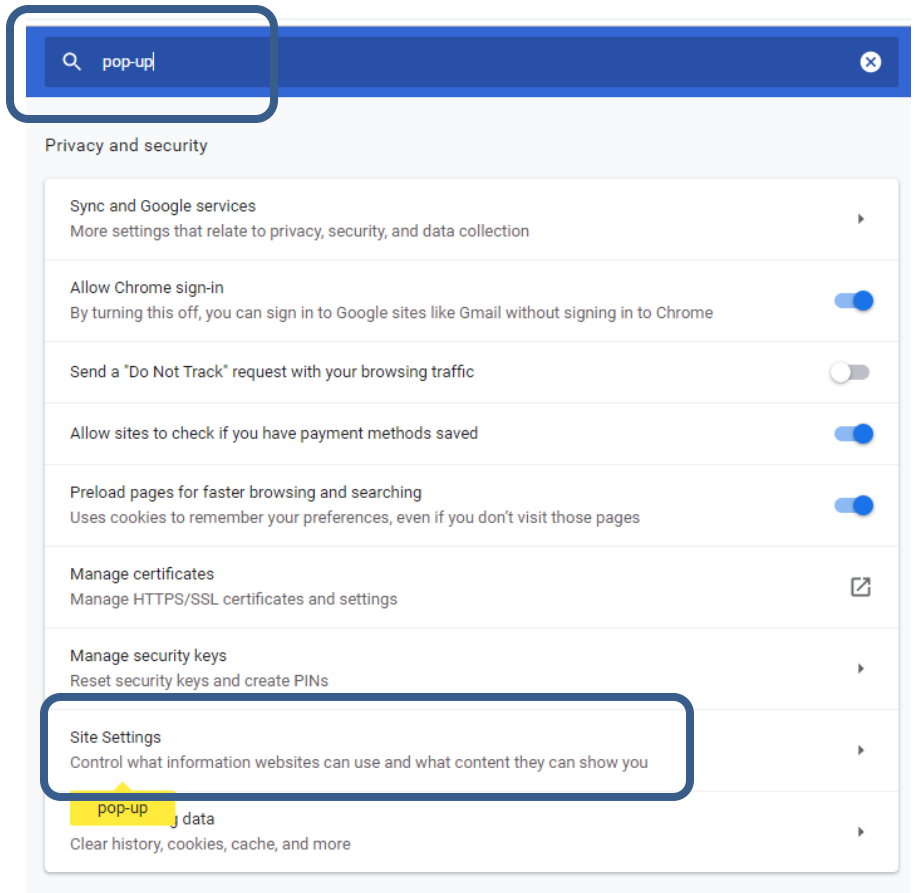
Allow Pop-ups - Method 2:

  iii. If you were sucessful in allowing pop-ups in Chrome method 1, you do not have to complete Method 2.

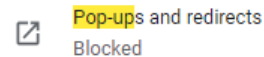 iv. In the upper right corner of Chrome, click the 3 vertical dots.

  v. Click Settings

vi. In the top search bar of the settings window, type 'pop' or 'pop-up'
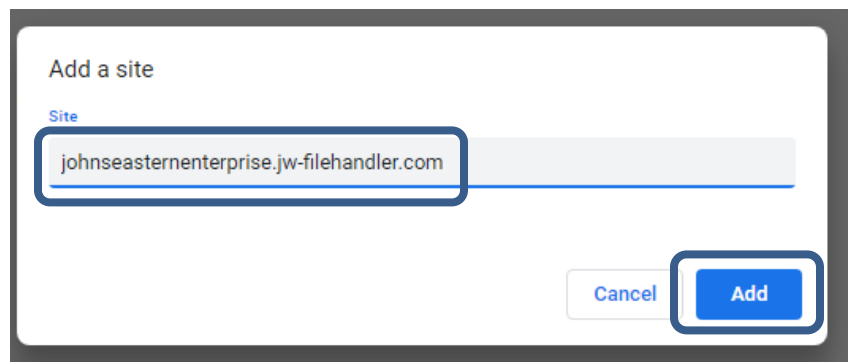

vii. Under Privacy and Security, click 'Site Settings'

Privacy and security

Sync and Google services
More settings that relate to privacy, security, and data collection

Allow Chrome sign-in
By turning this off, you can sign in to Google sites like Gmail without signing in to Chrome

Send a "Do Not Track" request with your browsing traffic

Allow sites to check if you have payment methods saved

Preload pages for faster browsing and searching
Uses cookies to remember your preferences, even if you don't visit those pages

Manage certificates
Manage HTTPS/SSL certificates and settings

Manage security keys
Reset security keys and create PINs

Site Settings
Control what information websites can use and what content they can show you

pop-up   g data
Clear history, cookies, cache, and more

viii. In the Site Settings window, scroll down the page and click 'Pop-ups and redirects'

Pop-ups and redirects
Blocked

ix. In the Pop-ups and redirects window, next to 'Allow', click add.

1. There are two add buttons, please ensure the 2nd add button next to Allow is pressed and not the 1st Allow button next to Block.

Add a site

Site

johnseasternenterprise.jw-filehandler.com

Cancel   Add

x. Type or copy/paste "johnseasternenterprise.jw-filehandler.com" (without quotation marks) into the Add a site pop-up window and click the Add button.
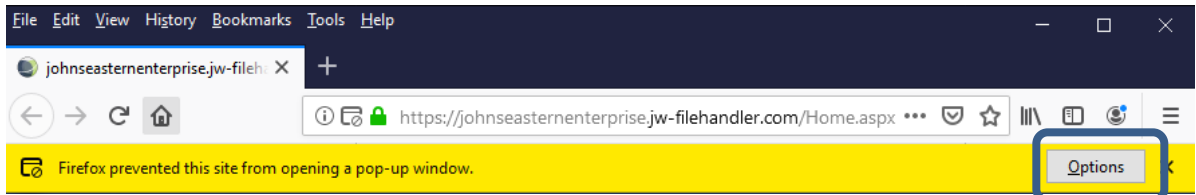
Allow   Add

johnseasternenterprise.jw-filehandler.com
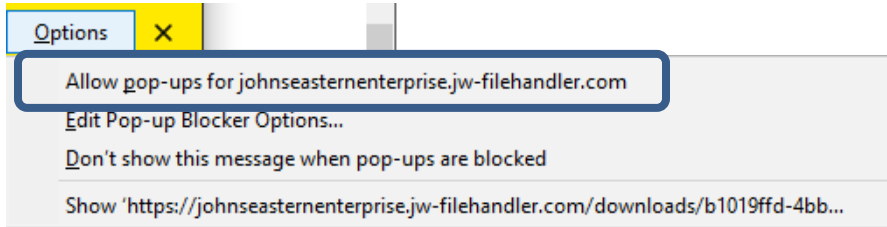
Allowing Pop-ups in Firefox:

- Allow Pop-ups - Method 1:

  i. In the top center of Firefox if you see this yellow bar, then a pop-up has been blocked.
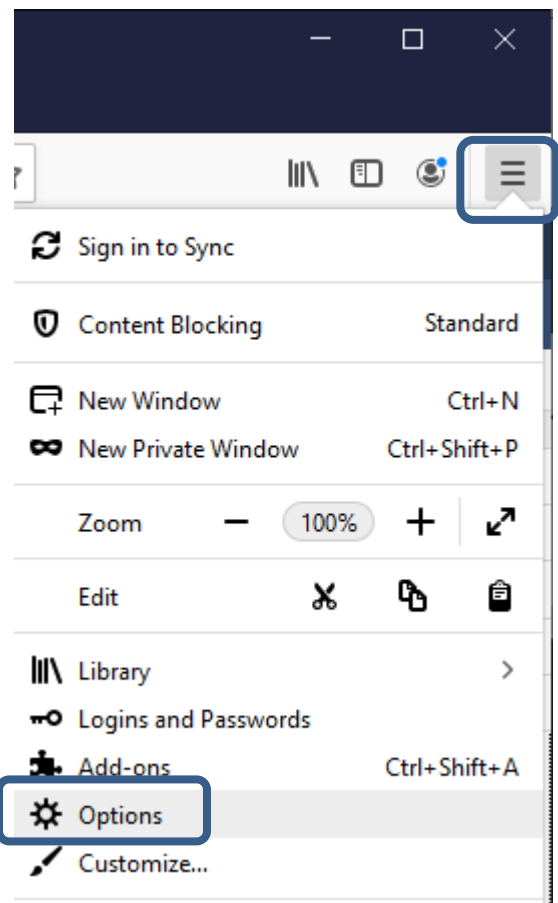

  ii. Clicking the options button will bring up the Firefox 'Pop-ups blocked' menu. To allow AIM 3.0 pop-ups, click the 'Allows allow pop-ups' option
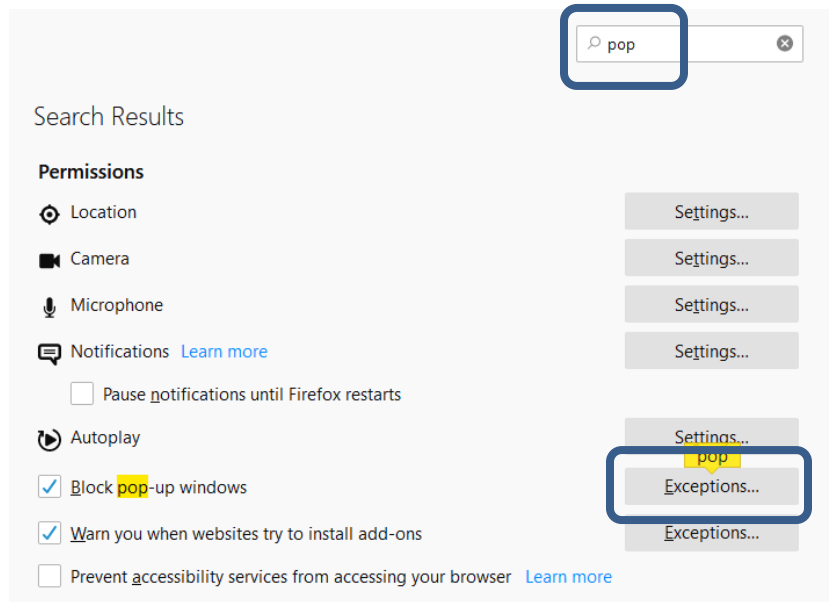
- Allow Pop-ups - Method 2:

  i. If you were sucessful in allowing pop-ups in Firefox method 1, you do not have to complete Method 2.

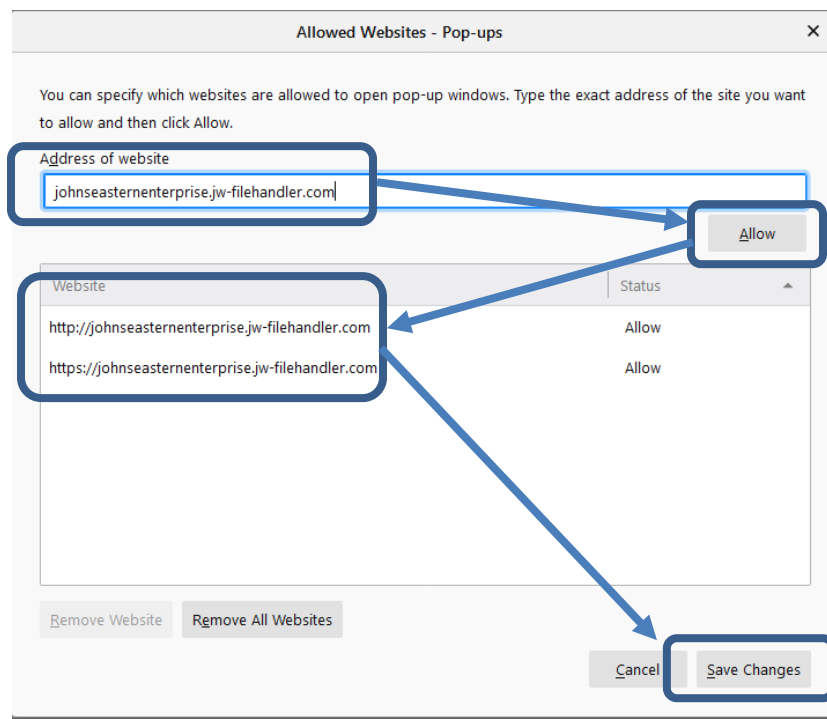 ii. In the upper right corner of Firefox, click the 3 horizontal lines.

  iii. Click Options

iv. In the top search bar of the settings window, type 'pop' or 'pop-up'

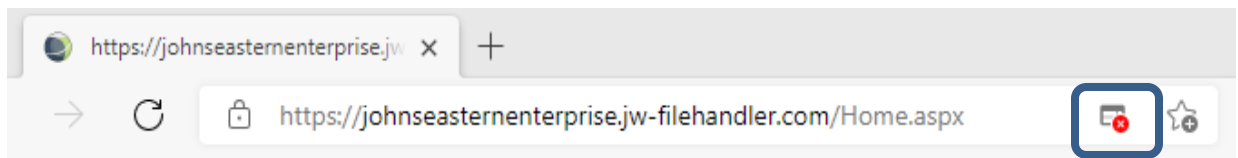v. Under Search Results, click 'Exceptions' next to Block pop-up windows

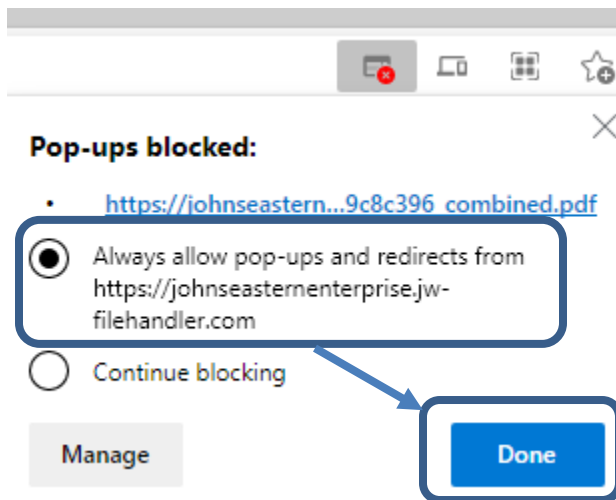vi. In the Pop-ups and redirects window, next to 'Allow', click add.

vii. Type or copy/paste "johnseasternenterprise.jw-filehandler.com" (without quotation marks) into the Address of website field and click the Allow button. The AIM 3.0 address will appear twice, once beginning with 'http' and once beginning with 'https'. Click the Save Changes button.

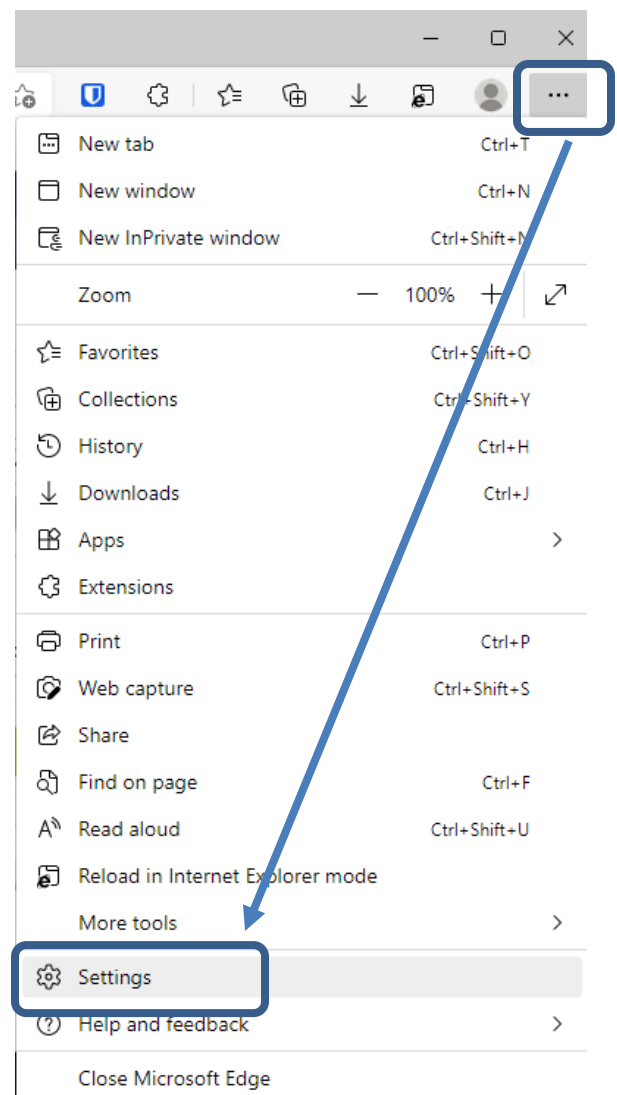# Allowing Pop-ups in Microsoft Edge:

- Allow Pop-ups - Method 1:

i. In the upper right corner of Microsoft Edge if you see this small button icon with a red box and white x, then a pop-up has been blocked. If this box does not appear or you do not see it, try Method 2 below.

ii. Clicking the button above will bring up Edge's 'Pop-ups blocked' window. To allow AIM 3.0 pop-ups, select the 'Always Allows allow pop-ups and redirects' option and click 'Done'
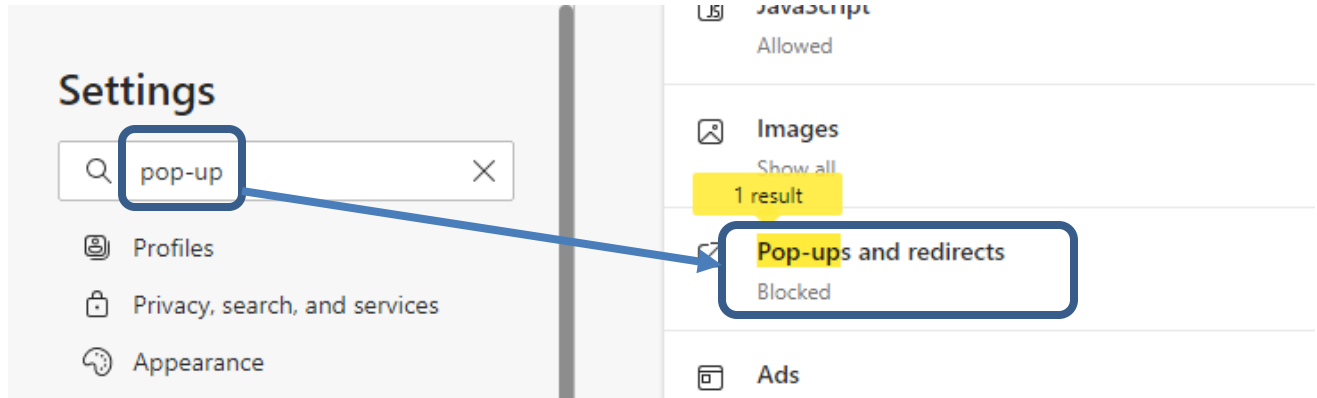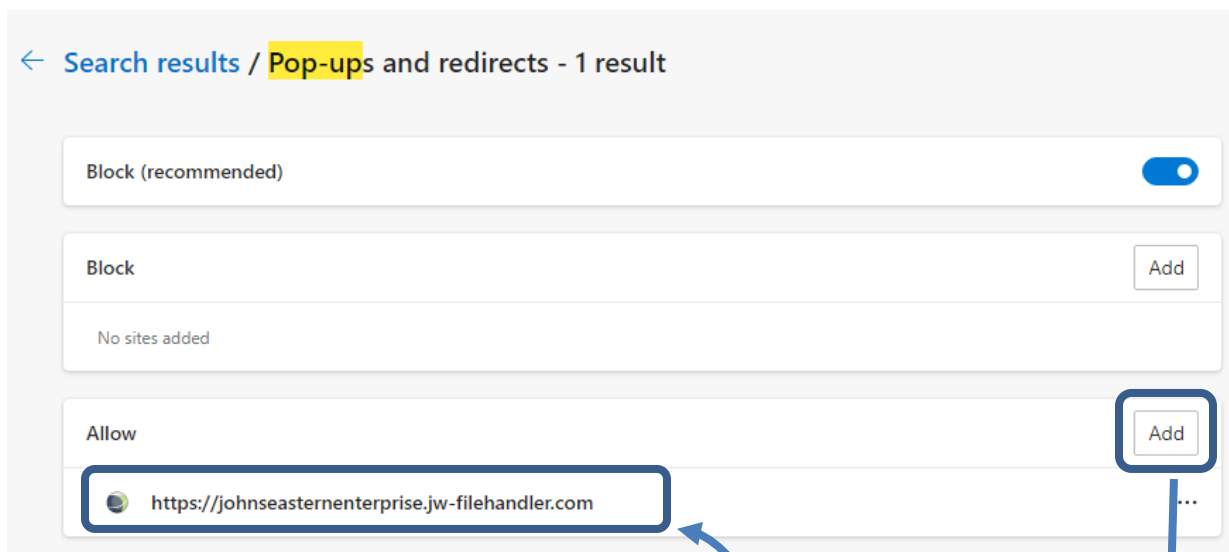

- Allow Pop-ups - Method 2:

i. If you were sucessful in allowing pop-ups in Microsoft Edge in method 1, you do not have to complete Method 2.

ii. In the upper right corner of Edge, click the 3 horizontal dots.

iii. Click Settings

iv. In the side search bar of the settings window, type 'pop' or 'pop-up'

v. In the Search Results scroll down until you see "Pop-ups and redirects".

vi. Click on "Pop-ups and redirects".

vii. In the Pop-ups and redirects window, next to 'Allow', click the Add button.

viii. Type or copy/paste "johnseasternenterprise.jw-filehandler.com" (without quotation marks) into the Address of website field and click the Add button. The AIM 3.0 address will appear in the allow list.