

How to Clear the Cache

Why Clearing Your Browser Cache Matters:

Modern web browsers are designed to improve performance by storing certain website files locally on your device — a process known as caching. This allows frequently visited pages to load faster by reusing previously downloaded content.

However, when websites are updated, your browser may continue using outdated cached files, which can lead to display issues, broken functionality, or inconsistent behavior. Clearing the cache ensures your browser retrieves the most current version of the site, helping resolve these issues and maintain optimal performance.

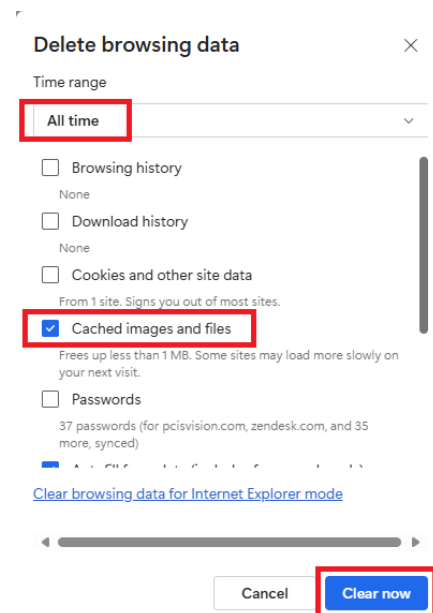
How to clear the cache for a specific website

If you know which page's cache needs to be refreshed, that can be achieved more quickly with the following shortcut:

- 1) Open the website in your web browser and use the following keyboard shortcut:
 - a. **Windows:** Ctrl + F5
 - b. **Mac:** Cmd + Shift + R

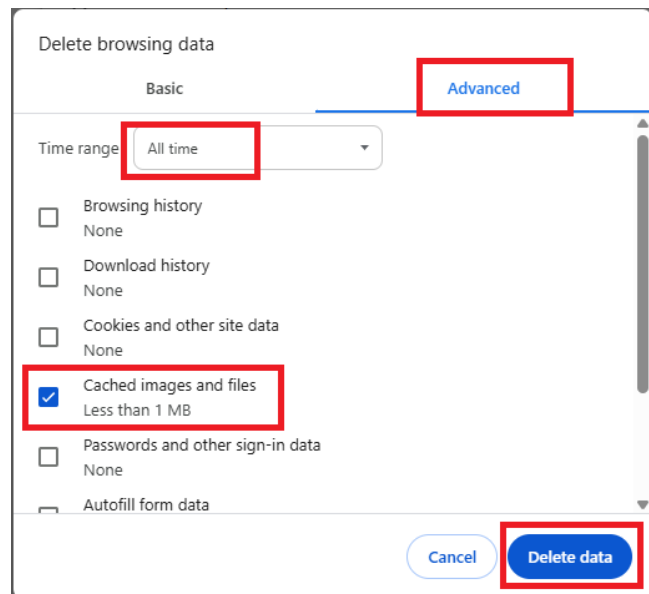
How to Clear the Cache for all websites on your computer:

- 1) First open the clear browsing data screen using the keyboard shortcut:
 - a. Windows: Ctrl + Shift + Delete
 - b. Mac: Cmd + Shift + Delete
- 2) Then follow the browser-based instructions:
 - a. **Edge:**
 - i. Select “All Time” from the dropdown menu.
 - ii. Unselect all checkboxes except for “Cached images and files”
 - iii. Click “Clear Now”.



b. Chrome:

- i. Select the “Advanced” tab.
- ii. Select “All Time” from the dropdown menu.
- iii. Unselect all checkboxes except “Cached images and files”.
- iv. Click “Clear Data”.



c. Firefox:

- i. Select “Everything” from dropdown menu.
- ii. Unselect all checkboxes except “Temporary cached files and pages”.
- iii. Click “Clear”.

